

RECALL CAMPAIGN BULLETIN

Reference:

NTB13-035a

June 4, 2013

VOLUNTARY SAFETY RECALL CAMPAIGN 2013 PATHFINDER OCS SENSORS

This bulletin has been amended. Information to help perform the Service Procedure was added on pages 16 and 21, and the Owner Letter was added. Please discard previous versions of this bulletin.

CAMPAIGN ID #:PC216NHTSA #:13V-069APPLIED VEHICLES:2013 Pathfinder (R52)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign to inspect, and if needed, replace the Occupant Classification System (OCS) sensors on certain specific 2013 Pathfinder vehicles at no charge for parts or labor.

IDENTIFICATION NUMBER

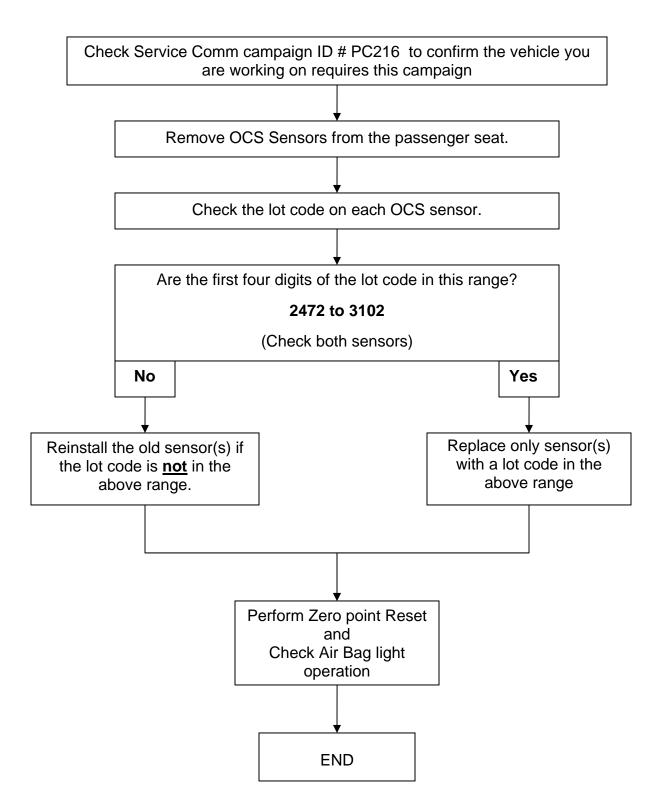
Nissan has assigned identification number PC216 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Repair Overview



SERVICE PROCEDURE

CAUTION: Handle interior trim carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

WARNING: This procedure involves working with the metal seat frame. The metal seat frame has sharp edges.

NOTE: Make sure to follow this procedure exactly as specified (<u>including torque specifications</u>) to ensure proper operation of the Occupant Classification System.

1. **WARNING:** Turn the Ignition OFF and prepare the vehicle for OCS sensor replacement as follows:

The following are **VERY IMPORTANT** to prevent unexpected air bag deployment.

- Remove the ignition key / Intelligent Key from the cabin of the vehicle and set aside, away from the vehicle. This will prevent accidentally turning the ignition ON.
- Make sure the ignition remains OFF until after the procedure is complete.
- Wait for all control units to "power down" (at least 1 minute) after the ignition is turned OFF.
- 2. Place the passenger side 2nd row seat cushion in the UP position.
 - To release the seat cushion, slide the lever on the side of the seat back UP, and allow the seat back to lean forward a few inches.
- 3. Place the passenger side 2nd row seat in the full rearward position.



Figure 1

4. Place the front passenger seat head restraint in the full down position.



Figure 2

5. Move the front passenger seatback to the fully reclined position.

NOTE: To fully recline the seat:

- Rear seat must be positioned as shown in steps 2 and 3.
- Head restraint must be in the full down position.
- Moving the seat a few inches forward will help the head restraint clear the rear seat.



Figure 3

6. Remove the seat cushion inner finishers (left and right side), shown in Figure 4, as follows.

NOTE: These finshers have two halves. Only the half on the seat cushion side will be removed.

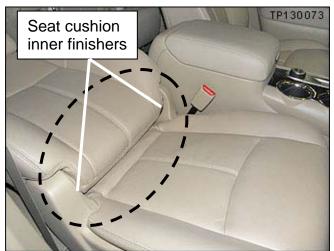


Figure 4

a. Remove 1 Phillips head screw (the front most screw) from each finisher (see Figure 5).

NOTE:

- There are two #2 Phillips head screws in the openings shown in Figure 5. Remove only the front most screw.
- Using a magnetic #2 Phillips screwdriver may be helpful.
- The plastic trim tool is being used to hold the seat cushion out of the way.



Figure 5

b. Use a plastic trim tool to separate the inboard half of each finisher (see Figure 6).



Figure 6

c. Pull the finishers toward the front of the vehicle to remove (see Figure 7).

NOTE: Slightly rotating the top of the finishers toward the front of the vehicle will aid removal.



Figure 7

- 7. Remove nuts from the rear of the seat frame as follows (see Figures 8 and 9):
 - a. Use a plactic trim tool to hold the seat cushion out of the way.
 - b. Look down from the seat cushion toward the seat track.

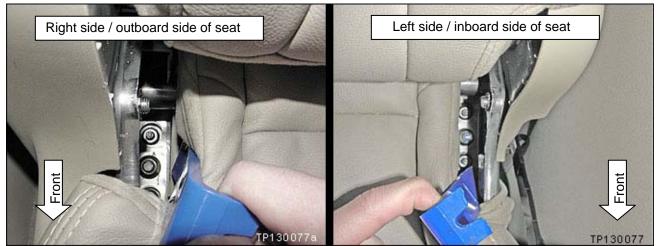


Figure 8

c. Remove **only** the nuts indicated in Figure 9.

NOTE:

- The nuts look the same on both sides. Do not remove the 12 mm nuts on the right side, outboard side.
- The old nuts will not be reused.

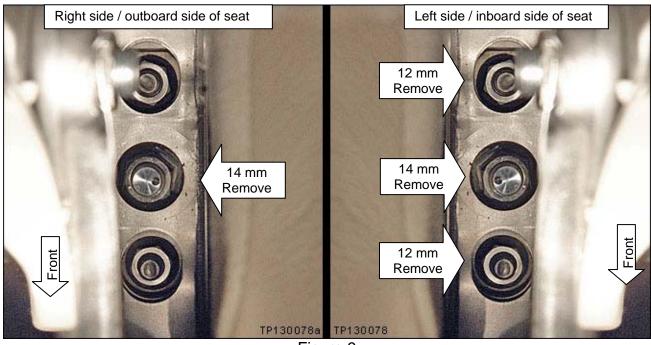
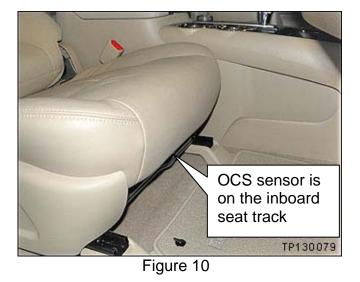


Figure 9

- WARNING: The metal seat frame has sharp edges.
- 8. Remove nuts from the front of the seat frame as follows (see Figures 10, 11 and 12).

a. Look under the front of the seat.



b. Locate and remove the 3 OCS sensor nuts shown in Figure 11.

NOTE: The old nuts will not be reused.

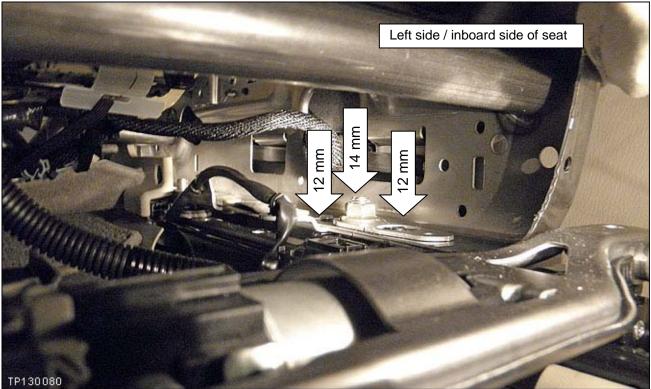


Figure 11

c. Locate and remove the 14 mm nut shown in Figure 12.

NOTE: The old nut will <u>not</u> be reused.

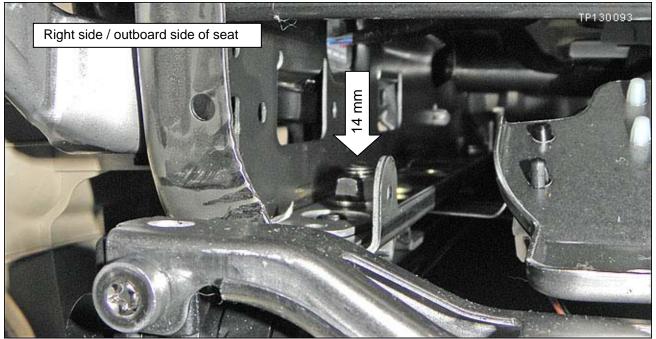


Figure 12

9. Move the passenger seatback to the upright position.



Figure 13

- 10. Check the lot code on the front OCS sensor as follows.
 - a. Lift the front of the seat to rock it back.



Figure 14

b. Disconnect the OCS sensor electrical connector.

NOTE: The nuts should already be removed.

c. Remove the old sensor.

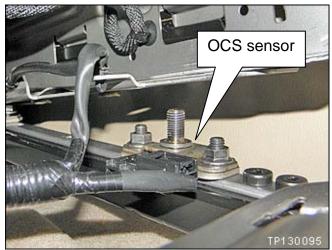
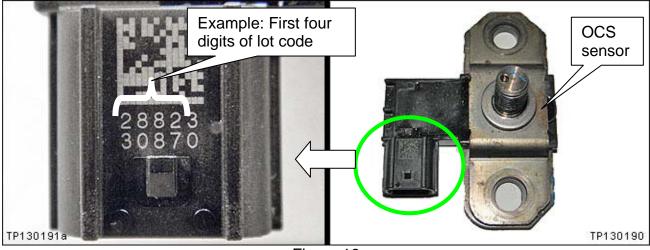


Figure 15

d. Check the lot code.



OCS sensor lot code example – your vehicles lot code numbers may be different.



- e. Write the first four digits of the lot code on the repair order.
 - In the **example** above, the first four digits are "2882".

NG: Lot code is in this range - 2472 to 3102; replace the sensor

• If the first four digits of the lot code are <u>2472 to 3102</u>, replace the sensor.

OK: Lot code is not in the above range - reinstall the original sensor.

- If the first four digits of the lot code are <u>not</u> in the range above, reinstall the original sensor.
- 11. Install the front OCS sensor (new or original).
 - a. Use new 12 mm nuts.
 - Torque nuts to:
 22 N•m (3.04 kg-m, 16 ft-lb)
 - b. Reconnect the electrical connector.

NOTE: If a new sensor is used, render the old sensor unusable by breaking its electrical connector.

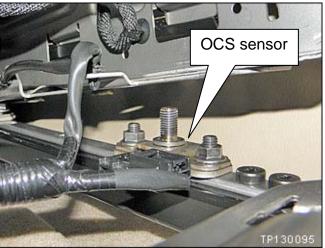


Figure 17

12. Check the lot code on the rear OCS sensor as follows.

a. Lift the back of the seat to rock it forward.



Figure 18

b. While holding the seat, disconnect the OCS sensor electrical connector.

NOTE: The nuts should already be removed.

c. Remove the sensor.

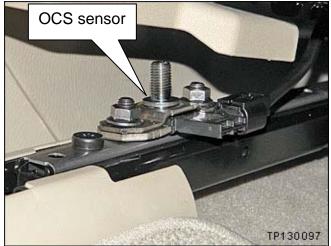


Figure 19

d. Check the lot code.

OCS sensor lot code example – your vehicles lot code numbers may be different.

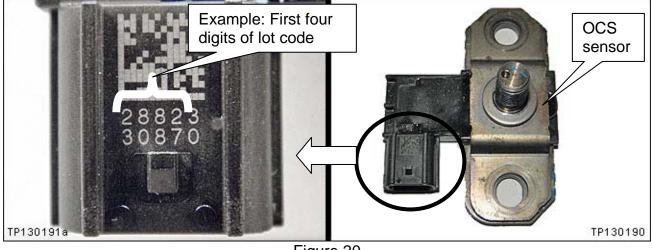


Figure 20

- e. Write the first four digits of the lot code on the repair order.
 - In the **example** above, the first four digits are "2882".

NG: Lot code is in this range - 2472 to 3102; replace the sensor

• If the first four digits of the lot code are <u>2472 to 3102</u>, replace the sensor.

OK: Lot code is not in the above range - reinstall the original sensor.

- If the first four digits of the lot code are <u>not</u> in the range above, reinstall the original sensor.
- 13. Install the rear OCS sensor (new or original).
 - a. Use new 12 mm nuts.
 - Torque nuts to: 22 N•m (3.04 kg-m, 16 ft-lb)
 - b. Reconnect the electrical connector.

NOTE: If a new sensor is used, render the old sensor unusable by breaking its electrical connector.

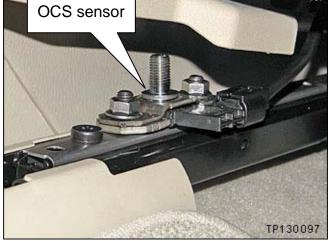


Figure 21

- 14. Make sure the seat frame is positioned correctly on all 4 of the studs.
- 15. From under the front of the seat, install both front 14 mm nuts <u>finger tight only</u> (see Figures 22 and 23).
 - Use new nuts.

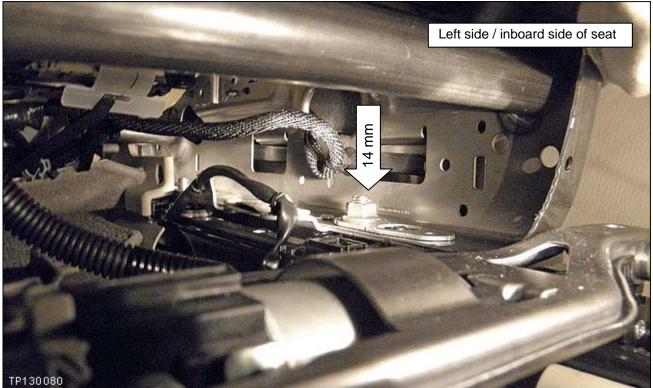


Figure 22

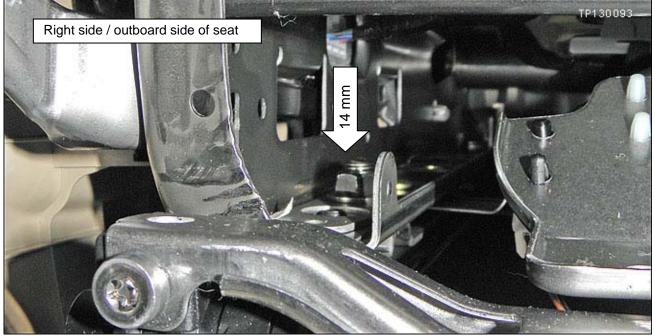


Figure 23

16. Move the passenger seatback to the fully reclined position.

NOTE: To fully recline the seat:

- Rear seat must be positioned as shown in steps 2 and 3.
- Head restraint must be in the full down position.
- Moving the seat a few inches forward will help the head restraint clear the rear seat.



Figure 24

17. From the top of the seat cushion, install both rear 14 mm nuts finger tight only.



• Use new nuts.

Figure 25

NOTE:

- In steps 18 and 19 you will be tightening the 14 mm nuts that hold the seat frame to the seat tracks.
- Torque the nuts in the order shown in Figure 26.

IMPORTANT:

- This is a critical torque specification.
- Make sure the torque wrench is properly calibrated.
- Make sure to torque these nuts as indicated.
- 18. From under the front of the seat, torque the front 14 mm nuts:
 - 1st, torque outboard side.
 - 2nd, torque inboard side.
 - Torque nuts to: 45 N•m (4.56 kg-m, **33 ft-lb**)

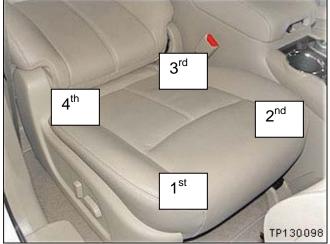


Figure 26

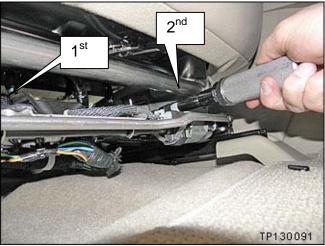


Figure 27

- 19. From the top of the seat cushion, torque the rear 14 mm nuts:
 - 3rd, torque inboard side.
 - 4th, torque outboard side.
 - Torque nuts to: 45 N•m (4.56 kg-m, 33 ft-lb)

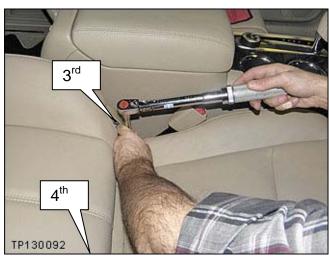


Figure 28

20. Reinstall the seat cushion inner finishers.

• Make sure they are snapped in place securely and correctly.



Figure 29

21. Reinstall the screw for both seat cushion finishers.

NOTE: Using a magnetic #2 Phillips screwdriver may be helpful.



Figure 30

- 22. For manually adjusted seat, operate the seat slide and make sure both tracks (left and right side) lock in place at each adjustment point.
- 23. Perform Zero Point Reset, next page.

Zero Point Reset

- 1. Attach the CONSULT-III plus (C-III plus) VI to the vehicle.
- 2. Prepare the vehicle for Zero Point Rest.
 - Place the vehicle in a level area.
 - Minimize vibrations near the vehicle.
 - Remove any objects on the passenger seat.
 - Seatback in the standard upright position.
 - No occupants in the vehicle including the servicing technician.
 - Close all of the vehicle doors.
 - Do not touch the vehicle during zero point reset.
- 3. Place the CONSULT PC outside the vehicle and away from the vehicle.
- 4. Turn the ignition ON and start C-III plus.
- 5. Wait for the plus VI to be recognized.
 - The serial number will display when the VI is recognized.
- 6. Select Diagnosis (One System).

)c	🗃 consul	T-III plus Ver.V12.1	2.00 VIN:-	Vehicle : -	Country : U.S.A.	
	H Back	Home Print Sci	reen Screen Measurement Mode	Recorded Data		J
	Connec	tion Status —		Diagnosis Menu	ſ	Step 6
Step 5: VI is recognized	VI MI	Serial No. 2300727 2300727 Select VI/MI ion Setting Sub mode	Status	Diagnosis (A	All Systems) ming, Configuration	
			Language Setting			
		/DR				

Figure Z1

7. Select OCCUPANT DETECTION.

CONSULT-III plus Ver.25.10 Ver.CSP18.1 Back Mome Print Screen	Screen Capture	ded Help to m	Country : U.S.A.		
Diagnosis (Une System) System Selection NISSAN/INFINITI Renault X-Badge					
Group	All system	S TOTAL ILLUM C/U	tep 7		
	AUTO BACK DOOR	OCCUPANT DETECTION	PTC HEATER		
ADAPTIVE LIGHT	Diag Data Recorder	BRAKE	TELEMATICS		
AUTO SLIDE DOOR RIGHT	4WAS(FRONT)	SIDE RADAR LEFT	ЕМСМ		
CAN GATEWAY	E-SUS	ANC	SVT		
SHIFT	ACCELE PEDAL ACT	MULTI DISPLAY	BSW		
EV/HEV	HV BATTERY	SIDE RADAR RIGHT	AVM		
			2/3		

Figure Z2

8. Wait for System Call to complete.

9. Select Zero point reset function.

10. Select Start.

CONSULT-III plus Ver.25.10 Ver.CSP18.11_	VIN:-	Vehicle : -		Country : U.S.A.
Back Back Print Screen	Screen Capture	ecorded Data	12.2V VI MI	-
Diagnosis (One System)	Selection OCCUPAN DETECTION			
Work support				
Test Item				
Zero point reset funct	ion			
	<u> </u>	_		
	Step 9			
			r	
				Step 10
				Start
			1/1	

Figure Z3

11. Select Next.

CONSULT-III plus Ver.25.10 Ver.CSP18.11	VIN:-	Vehicle : -	Country : U.S.A.
e e e e e e e e e e e e e e e e e e e	reen ppture Mode Recorded Data		× 🗖 📃 🔀
Diagnosis (One System) System Se	election OCCUPANT DETECTION		
Work support : Zero point reset function	I		
		Step 11	Next
Current status		Waiting for your opera	tion
Zero point reset current status			
			End
	Figure Z	<u>7</u> 4	

12. Select Start.

CONSULT-III plus Ver.25.10 Ver.CSP18.11	VIN:-	Vehicle : -	Country : U.S.A.
Rack Home Print Screen SC	reen Measurement Mode Recorded Data	Image: Weight of the second	× • (
Diagnosis (One System) System Se	election OCCUPANT DETECTION		
Work support : Zero point reset function			
Start zero point reset. Check the follo -Do not put any object on the passen -Do not sit on the passenger seat. -The seat back is in the standard pos After checking, touch "START".	ger seat.	Step 12	Start
Current status			
Zero point reset current status		Already per	formed
			End
1		-	

Figure Z5

NOTE: Zero Point Reset must be performed even if:

- "Current status" indicates "Completed", or
- "Zero point reset current status" indicates "Already performed"

13. Wait for Zero Point Function to complete.

CONSULT-III plus Ver.25.10 Ver.CSP18.11_	VIN:-	Vehicle : -	Co	ountry : U.S.A.
Rack Home Print Screen	creen spture Mode Recorded Data	Image: Control of the second	VI MI	•
Diagnosis (One System) System S	election OCCUPANT DETECTION			
Work support : Zero point reset function	ו			
Please wait Do not touch to passenger seat.				Start
Current status			EXECUTING	
Zero point reset current status				
				End

Figure Z6

If Zero Point Reset <u>will not</u> complete:

NOTE: If Zero Point Reset <u>will not</u> complete, it is likely that something in the Service Procedure <u>was not</u> followed exactly as instructed.

- a. Turn the ignition OFF.
- b. Make sure all electrical connectors under the seat are securely connected.
 - Body harness to seat harness.
 - OCS sensors
 - OCS Control Unit.
- c. Try Zero Point Rest again.
- b. If it still will not complete, an installation process or step <u>was not followed</u> exactly as specified.
 - Recheck / re-perform the OCS sensor installation process.
 - Pay special attention to the 14 mm nut torque (steps 18 and 19 on page 16).

NOTE: DTC B1020 is an indication that the 14 mm nuts may be torqued incorrectly.

14. Make sure that "Current status" is **Completed**.

CONSULT-III plus Ver.25.21 Ver.CSP18.11	VIN:- Vel	nicle : -	Country : U.S.A.
	reen pture Measurement Mode Recorded Data		
Diagnosis (One System) System Se			
Work support : Zero point reset function			
Zero point reset completed successful	y.	Step 14	Retry
Current status		Comple	eted
Zero point reset current status		Already perfor	med
			End

Figure Z7

15. Close C-III plus, turn the ignition OFF, and disconnect from the vehicle.

16. Turn the ignition ON and observe the air bag warning light:

• Light should illuminate for 7 seconds and then go out.

NOTE: If the Air Bag Warning light does not operate as described above, there may be an issue not covered by this campaign. Refer to ASIST and the Service Manual for additional diagnostic and repair information.

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Sen-Occupant (OCS Sensor)	98853-3JA0A	If needed, 1 or 2.
M10 Nut (14 mm wrench size)	23391-3JA0A	4
M8 Nut (12 mm wrench size)	23188-3JA0A	4

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC216	Remove, Inspect, Reinstall No Sensor Replacement	PC2160	0.9 hrs.

<u>OR</u>

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC216	Inspect and Replace One (1) OCS Sensor	PC2161	0.9 hrs.

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC216	Inspect and Replace Two (2) OCS Sensors	PC2162	0.9 hrs.

OWNER'S LETTER

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some vehicles. Our records indicate that you own the Nissan vehicle identified by the Vehicle Identification Number on the inside of this notice.

Reason for Recall

The Occupant Classification System (a part of the passenger air bag system) in the front passenger seat may have been manufactured out of specification. In some cases, this could deactivate the passenger air bag in your vehicle. If this occurs, the <u>red</u> air bag warning light will illuminate and stay illuminated after the vehicle is started (it is normal for the red air bag warning lamp to flash for about seven seconds when the vehicle is first started). This could result in the passenger air bag not inflating in a crash, potentially increasing the risk of injury.

What Nissan Will Do

Your Nissan dealer will inspect the OCS sensors and, if necessary, replace them with new ones. This service, free for parts and labor, can take up to two hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle inspected and, if necessary, repaired. Please bring this notice with you to your service appointment. Instructions have been sent to your Nissan dealer.

If the red air bag warning light in your vehicle continuously illuminates after the vehicle is started, please take your vehicle to the dealership as soon as possible. In the interim do not allow passengers to ride in the passenger seat. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.