

Subject: **2002-03 Sentra (B15), 2002-03 Pathfinder (R50),
2001-03 Maxima (A33)
Passenger Air Bag Inflator Voluntary Safety Recall Campaign**

Attention: **Dealer Principals, Sales, Parts and Service Managers**

******* Dealer Announcement *******

Takata, a supplier, has reported to NHTSA a potential safety defect in the Front Passenger Air Bag Inflators in certain specific model year 2001 – 2003 Maxima, 2002 – 2003 Pathfinder, and 2002 – 2003 Sentra vehicles and also vehicles of our competitors.

Nissan will be conducting a voluntary safety recall campaign to address the issue identified by Takata and replace the front passenger air bag inflator.

Nissan will notify owners in mid-August 2013 to bring their vehicles to an authorized Nissan dealer to have the front passenger air bag inflator replaced at no charge to owners for parts or labor.

******* Parts Information *******

This campaign potentially affects approximately **370,000** Nissan vehicles in the U.S.

Currently, the air bag inflator parts are on sales restriction.

Automated parts shipments will begin to arrive August 15. A campaign update will be sent when further parts shipments are made.

******* Special Service Tool *******

Dealers should have received the Airbag Module Support Kits (J-51315) week of July 29.

******* Repair Instructions *******

Nissan has developed Recall Campaign Bulletin **NTB13-062** containing instructions to perform this campaign repair, part information, and claims information. These instructions are available on ASIST and on NNA.net under My Documents in the Sales/Campaign, Parts/Campaign and Service/Campaign categories.

IMPORTANT: A training video will be available in Virtual Academy and ASIST. For a higher quality video, please see the video in Virtual Academy.

- Virtual Academy – Login to Virtual Academy>Video Library>Featured>Front Passenger Air Bag Inflator Replacement

******* Vehicle Identification *******

The following vehicles are potentially affected:

<u>Model</u>	<u>Dates of Manufacture</u>
MY 2001-2003 Nissan Maxima	June 20, 2000 to December 19, 2002
MY 2002-2003 Nissan Pathfinder	July 16, 2001 to February 13, 2003
MY 2002-2003 Nissan Sentra	July 30 th , 2001 to March 5 th , 2003

Dealer sales and service departments can complete an inquiry on Service Comm to determine if a vehicle is subject to this recall campaign.

- Campaign I.D. **R1302- MY 02-03 Pathfinder & MY 01-03 Maxima**
- Campaign I.D. **PM358- MY 02-03 Sentra**

******* Dealer's Responsibility *******

It is the dealer's responsibility to check Service Comm using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

******* Owner Notification *******

Nissan plans to begin notifying owners of potentially affected vehicles in mid-August 2013 via U.S. Mail.

Nissan Parts and Service Dealer Support
08/14/13

FAQ

Q. What model year Nissan vehicles are involved?

A.

<u>Model</u>	<u>Dates of Manufacture</u>
MY 2001-2003 Nissan Maxima	June 20, 2000 to December 19, 2002
MY 2002-2003 Nissan Pathfinder	July 16, 2001 to February 13, 2003
MY 2002-2003 Nissan Sentra	July 30 th , 2001 to March 5 th , 2003

Q. What is the reason for this campaign repair?

A. One of our suppliers, Takata, has reported to NHTSA a potential safety defect in the Front Passenger Air Bag Inflators in certain specific model year 2001 – 2003 Maxima, 2002 – 2003 Pathfinder, and 2002 – 2003 Sentra vehicles and also vehicles of our competitors. Nissan is not aware of any incidents associated with this issue in Nissan or Infiniti vehicles. Nissan understands the recall was prompted by a handful of incidents that occurred in competitors' vehicles.

Q. Is this a safety recall?

A. Yes.

Q. When will vehicle owners be notified?

A. We plan to begin notifying owners of potentially affected vehicles in mid-August, 2013.

Q. What is the campaign parts supply plan?

A. Automated parts shipments will begin to arrive August 15. A campaign update will be sent when further parts shipments are made.

Q. What will be the service department action?

A. Nissan has developed Recall Campaign Bulletin **NTB13-062** containing instructions to replace the front passenger air bag inflator.

Q. How do I identify an affected vehicle in SERVICE COMM?

A. This recall campaign is identified as:

- Campaign I.D. **R1302- MY 02-03 Pathfinder & MY 01-03 Maxima**
- Campaign I.D. **PM358- MY 02-03 Sentra**

Q. A customer brought in a potentially affected vehicle but they did not receive a letter. How can I tell if the vehicle is included in the Campaign?

A. Check SERVICE COMM to confirm **R1302, PM358** is displayed as an open campaign.

Q. Are you experiencing this issue on any other Nissan (or Infiniti) models?

A. Yes, certain specific Infiniti vehicles listed below are also subject to the campaign.

<u>Model</u>	<u>Dates of Manufacture</u>
MY 2001 Infiniti I30, MY Infiniti 2002-03 I35	May 29, 2000 to May 15, 2003
MY 2002-03 Infiniti QX4	July 16, 2001 to October 31, 2002
MY 2003 Infiniti FX	February 22, 2002 to May 15, 2003

Q. Have there been any injuries or fatalities related to this?

A. Not on Nissan or Infiniti vehicles.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. No. The repair time does not warrant a rental car.