

Subject: **2013-14 Pathfinder (R52)
ABS Software Update
Voluntary Safety Recall Campaign**

Attention: **Dealer Principals, Sales, Parts and Service Managers**

******* Dealer Announcement *******

"Nissan is conducting a Voluntary Safety Recall Campaign on certain specific MY2013-2014 Nissan Pathfinder vehicles to update the Antilock Braking System (ABS) software.

On certain types of rough or uneven road surfaces, if the ABS system is activated during very light braking, the ABS brake pressure output software setting could sometimes cause increased stopping distances. Nissan will notify potentially affected customers in the near future and will reprogram the ABS software to help optimize ABS brake output under these conditions.

Nissan is committed to a high level of customer safety, service and satisfaction and are working with dealers to provide an outstanding ownership experience to Pathfinder owners."

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign repair is performed.

A STOP SALE CONDITION IS IN EFFECT.

******* Parts Information *******

This campaign potentially affects approximately **99,338** Nissan vehicles in the U.S., of which approximately 18,731 are currently in dealer inventory.

The software update is available on ASIST. No other parts are required.

******* Repair Instructions *******

A technical procedure is available on ASIST and NNAnet.com.

- ASIST – Go to "Tech Support Info" on the left column of the ASIST opening page. Under "Tech Support Info", select "Inventory Vehicle Actions". A new window will open where you may access the technical procedures.
- NNAnet.com – This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Sales>Campaigns>
 - Parts>Campaigns>
 - Service>Campaigns>

A campaign update will be sent at the time a Campaign Technical Service Bulletin is available.

******* Vehicle Identification *******

MY 2013-14 Pathfinder vehicles subject to this recall campaign can be identified as follows:

- **Service Comm** – Dealer sales and service departments can complete an inquiry on Service Comm – Campaign I.D. **R1308** – to determine if a vehicle is subject to this recall campaign.
- **VIN List** – As a courtesy, posted with this announcement is a list of Dealer inventory VINs subject to this recall campaign arranged by region, district, and Dealer Code.

******* Dealer's Responsibility *******

It is the dealer's responsibility to check Service Comm using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

******* Owner Notification *******

Nissan plans to complete notification to all owners of potentially affected vehicles by mid-December 2013 via U.S. Mail.

Nissan Aftersales
10/15/13

FAQ

Q. What model year Pathfinder vehicles are involved?

A. Approximately **99,338** Model Year 2013-14 Nissan Pathfinder vehicles manufactured between April 18, 2013 and September 20, 2013 in Smyrna, TN and sold in the U.S.

Q. What is the reason for this campaign repair?

A. On certain types of rough or uneven road surfaces, if the ABS system is activated during very light braking on certain specific 2013-14 Nissan Pathfinders, the ABS brake pressure output software setting could sometimes cause increased stopping distances. Nissan will notify potentially affected customers in the near future and will reprogram the ABS software to help optimize ABS brake output under these conditions.

Q. Is this a safety recall?

A. Yes.

Q. When will vehicle owners be notified?

A. Nissan plans to complete notification to all owners of potentially affected vehicles by mid-December 2013 via U.S. Mail.

Q. What will be the service department action?

A. Nissan has developed a technical procedure containing instructions to reprogram the ABS software.

To access this procedure on ASIST, go to "Tech Support Info" on the left column of the ASIST opening page. Under "Tech Support Info", select "Inventory Vehicle Actions". A new window will open where you may access the technical procedures.

Q. How do I identify an affected vehicle in SERVICE COMM?

A. This recall campaign is identified as Campaign I.D. **R1308**.

Q. A customer brought in a potentially affected vehicle but they did not receive a letter. How can I tell if the vehicle is included in the Campaign?

A. Check SERVICE COMM to confirm **R1308** is displayed as an open campaign. If a customer vehicle is identified in service comm., the recall repair procedure should be performed.

Q. Are you experiencing this issue on any other Nissan (or Infiniti) models?

A. Certain 2013 Infiniti JX35 & 2014 QX60 vehicles are potentially affected, and are included in this recall campaign and will be addressed in a separate dealer announcement. Otherwise, this does not affect any other Nissan (or Infiniti) models.

Q. Have there been any injuries or fatalities related to this?

A. No.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. No. The repair time does not warrant a rental car.